

**NOTICE TO CUSTOMERS REGARDING
CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)**

The Federal Communications Commission (FCC) has implemented more stringent rules to protect your Customer Proprietary Network Information (CPNI). CPNI information is not published name, phone number or address information, but call detail information such as the services you subscribe to and the dates, times, and numbers billed to your phone number.

The FCC is requiring us to obtain a password from you for those instances when someone calls our office wanting this type of information on your account. The password requirement does not apply when you have your bill and call our business office and have specific questions about the details you already have on your account. This new requirement is to protect unauthorized persons from calling our office and obtaining your CPNI.

If you choose not to provide us a password and call us wanting CPNI, we are not allowed to provide it to you without a password, but we are allowed to mail you a copy of your bill to your billing address; call you with the information at the telephone number of record; or you may come to our office with a valid photo ID to receive a copy.

Please note that only those persons authorized by you and reflected on our records may acquire your call detail information and make changes to your account. Please contact our business office if you wish to set up your password and to add any additional authorized persons to your account.